

At Theaker Counselling, we value the privacy of our website users. This statement sets out how we collect, use and protect the information supplied by our users when visiting our website. We will only ever collect information that is necessary and that we know we will use.

This policy has been produced in line with the Global Data Protection Regulation (GDPR) that comes into effect May 25th, 2018.

What our policy means for you:

Our website, www.theakercounselling.co.uk/, uses a third-party service, Google Analytics, to collect certain anonymous information about our users. The data collected relates to the audience, for instance, location information if it is available, how we acquire users and the behaviour of our users on our website. This information is anonymised and processed in such a way that individuals cannot be identified. We do not make any attempt to identify the users of our website. If we do collect information that makes you identifiable, we will be clear about this from the beginning and will clearly state what we intend to do with it.

‘Contact’:

If, for instance, you fill out the ‘Contact’ form, we ask for a name, email address and message. This information is then sent to Theakercounselling@icloud.com. We will follow up with you directly but will not add or store your details in a database in the first instance. We will only store the relevant contact details if you use our services. The information you provide will not be shared with any third parties and will be stored and deleted in line with [ICO](#) regulations.

Cookies:

We use cookies that are strictly necessary for our website to run effectively. Google Analytics, our third-party website analysis tracker, uses cookies to analyse the habits of our users. The information collected is anonymous and is used purely as statistical evidence for our website analysis. The following cookies are used by Google Analytics on our website:

_ga

_gid

Our website is hosted by Wix.com, which provides us with the platform to showcase our services. Your data may be stored through Wix.com’s data storage, databases and general Wix.com applications. Wix stores any data on secure servers that are firewall protected.

Social media:

If you contact us through social media, your information will not be recorded on our system.

We reserve the right to modify or update this privacy policy at any time. Changes and clarifications will be applied effective immediate upon their posting to the website. If you are in any doubt or have any questions, please contact us directly via Theakercounselling@icloud.com